



VMBS Driver App



Installation and Training Pack

Minimum hardware and network requirements



Android/Apple mobile phone or a Tablet



Wi-Fi connection required to download the 'Task Master' and Co-pilot map (please note this one off hence faster internet required to download >100mb size application)



Minimum 3G internet required on the mobile phone or a tablet to access daily bookings and tracking job status



Co-pilot map does not require any internet connection for on route navigations

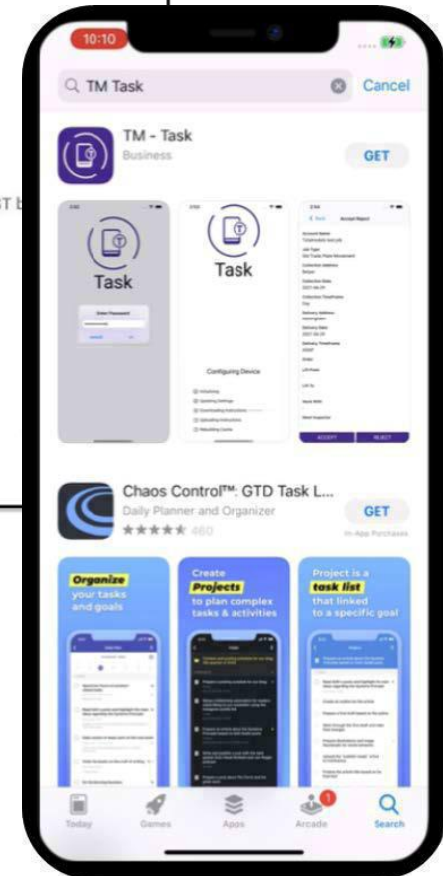
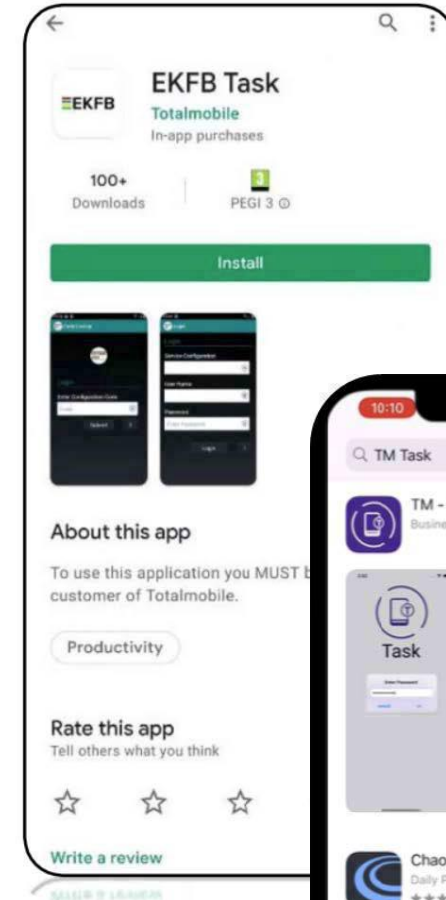
How to download the app



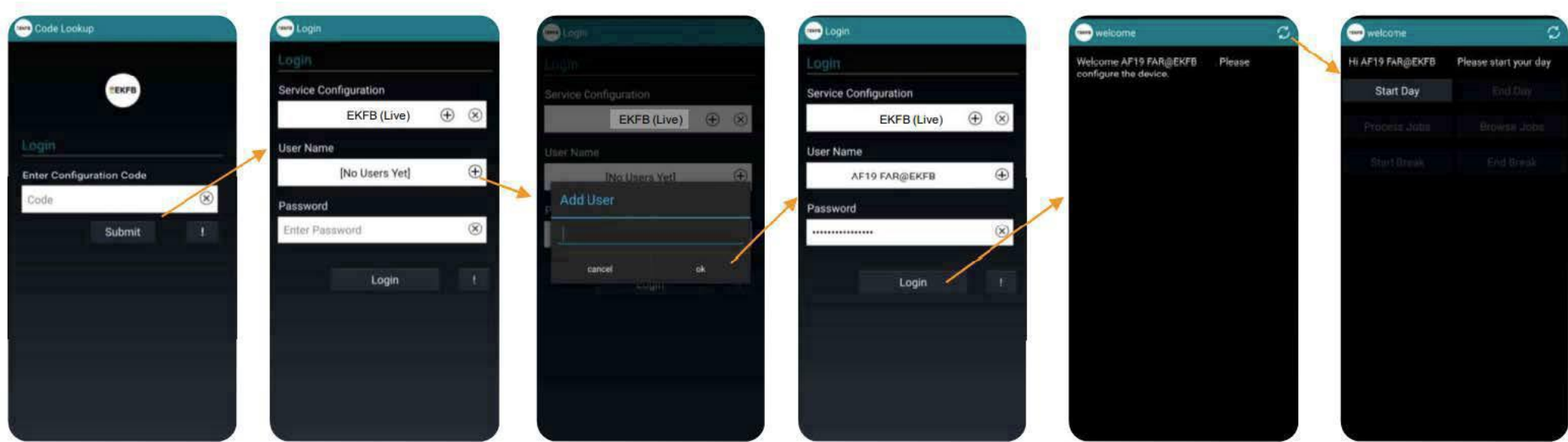
Search: EKFB-Task



Search: TM - Task

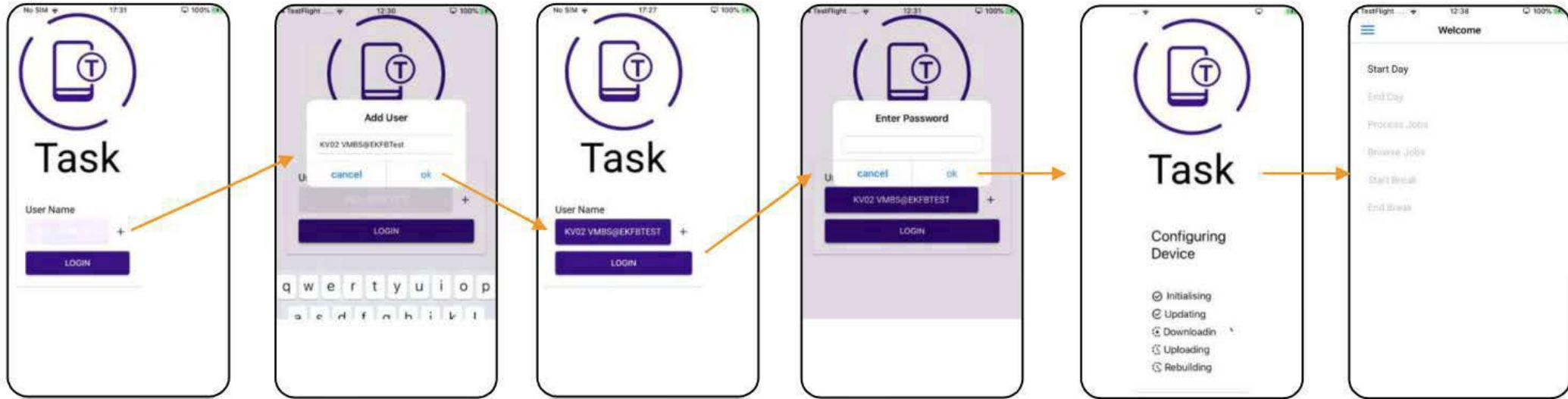


Logging in on an Android phone



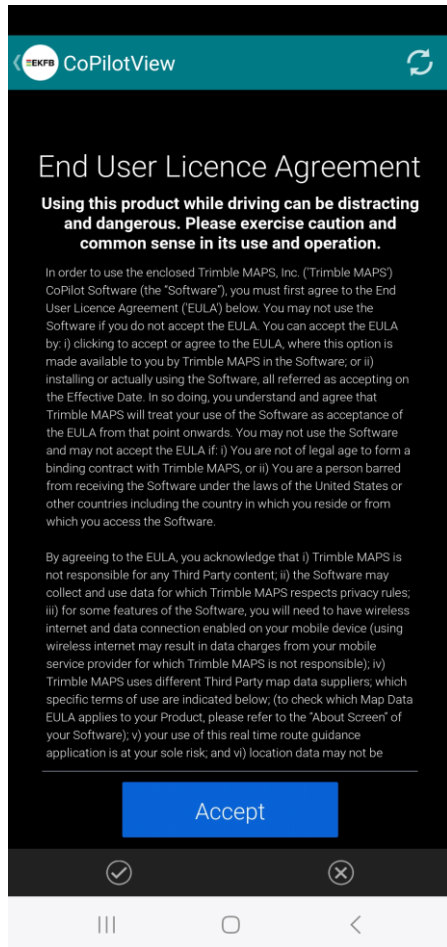
- Step 1 – Open the app and enter the configuration code **EKFB Live**. Click submit and allow ‘While using the app’ for picture and video, location, audio and phone permissions.
- Step 2 – In the login screen, enter your username and password in the below format:
Username: VehicleRegistration@EKFB (Eg. AA21BBB@EKFB)
Password: VehicleRegistration@EKFB (Eg. AA21BBB@EKFB)
Then click login
- Step 3 – Click the refresh icon in the top right corner of the screen, a spinning circle will appear to confirm app configuration is downloaded.

Logging in on an iPhone

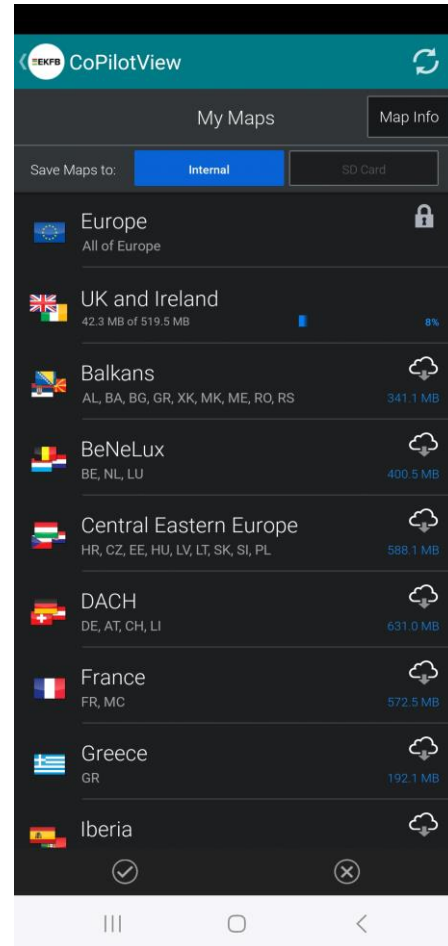


- Step 1 – Open the app and click + to enter the username & password. Allow 'While using the app' for picture and video, location, audio and phone permissions.
- Step 2 – In the Add User, enter your username in the below format
Username: *VehicleRegistration@EKFB* (Eg. *AA21BBB@EKFB*)
Then click Ok
- Step 3 – Then enter your password in the below format and click Ok
Password: *VehicleRegistration@EKFB* (Eg. *AA21BBB@EKFB*)
Configuration device page will be displayed and will download all configuration

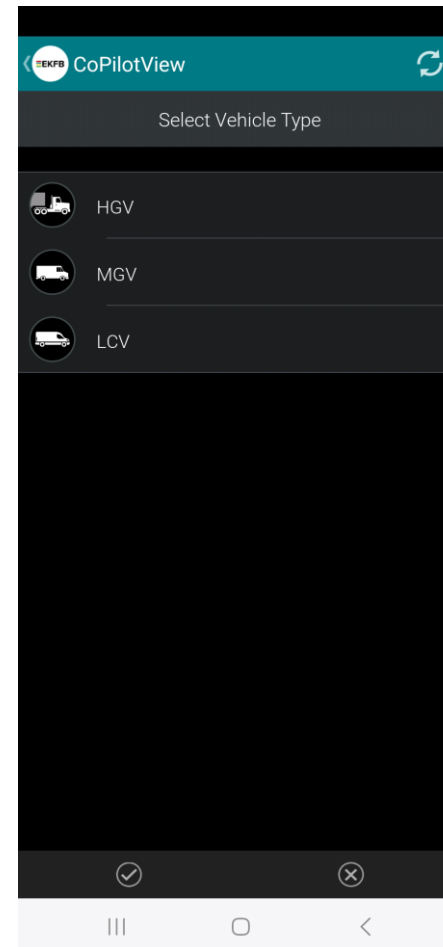
Setting up a profile on an Android phone



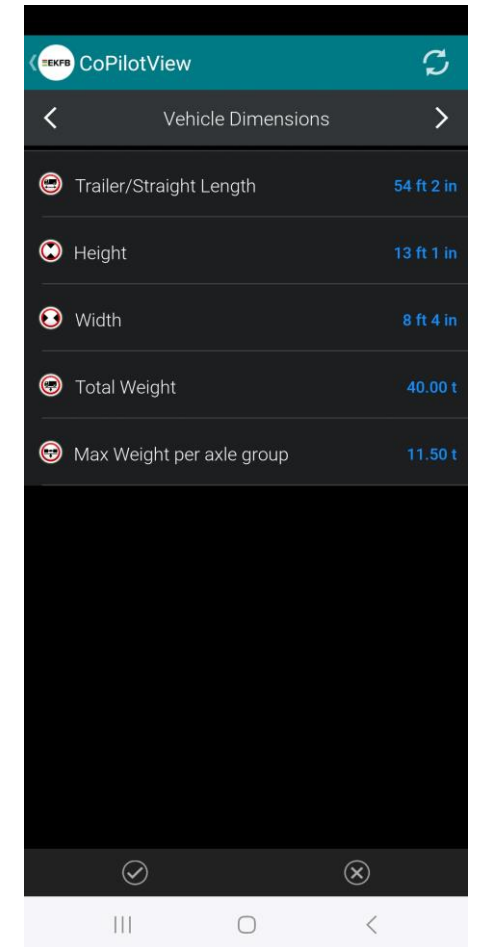
To proceed you will have to accept the End User Licence Agreement



You are required to download the UK and Ireland maps only (for speed we advise to do this over WIFI)

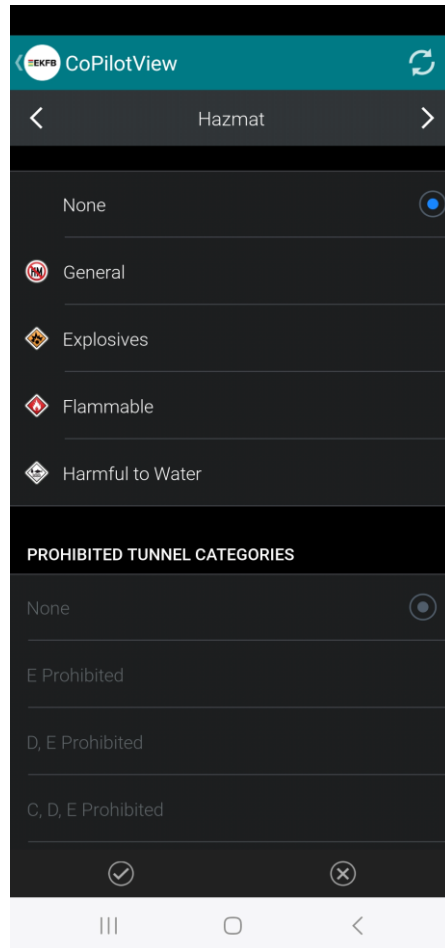


Always select HGV as the vehicle type

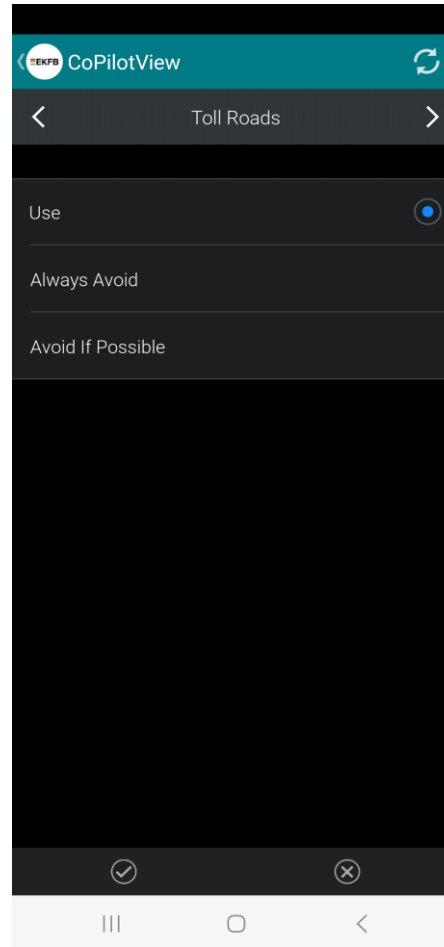


No changes have to be made on this page, press the > arrow

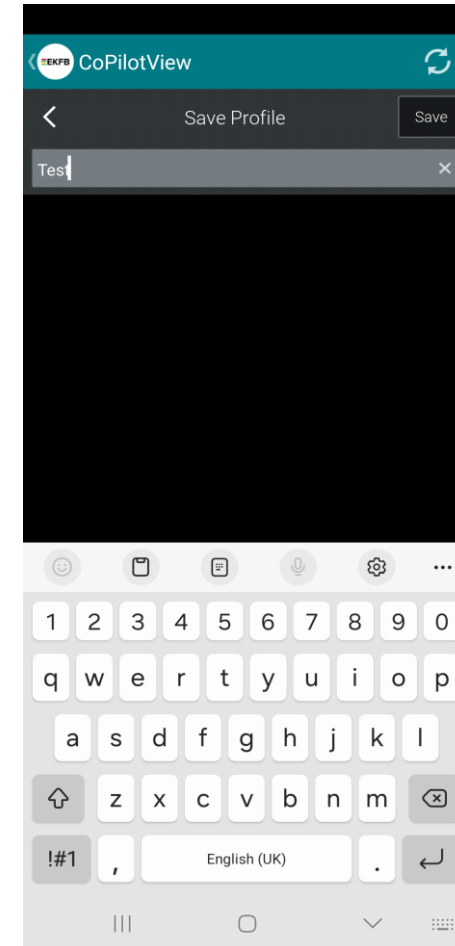
Setting up a profile on an Android phone



No changes have to be made on this page, press the > arrow

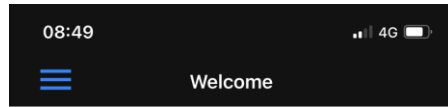


Select whether you would like to use Toll roads or not, then press the > arrow



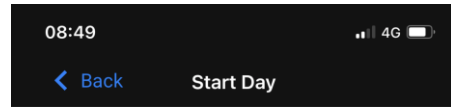
Create a profile name and press save, this will take you to your start day page

Setting up a profile on an iPhone

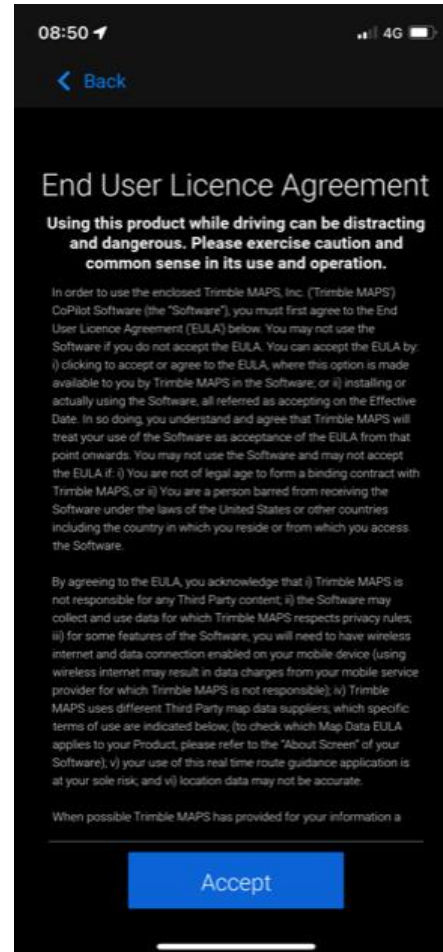


Start Day
End Day
Process Jobs
Browse Jobs
Start Break
End Break

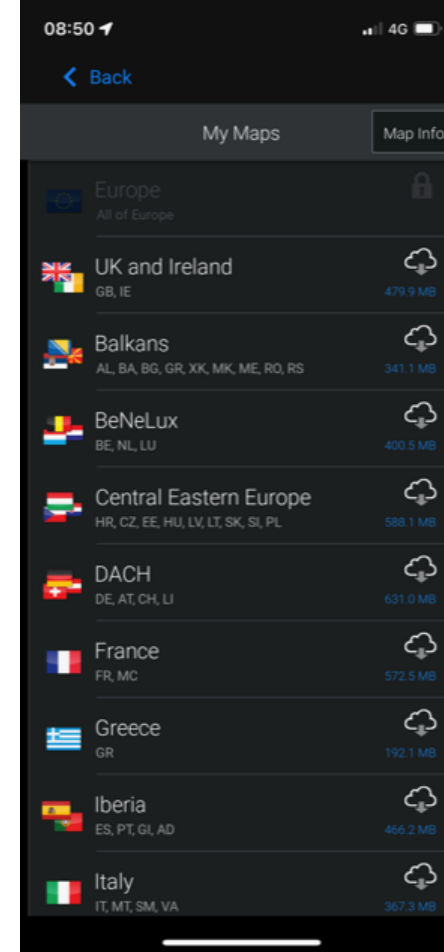
Select Start Day



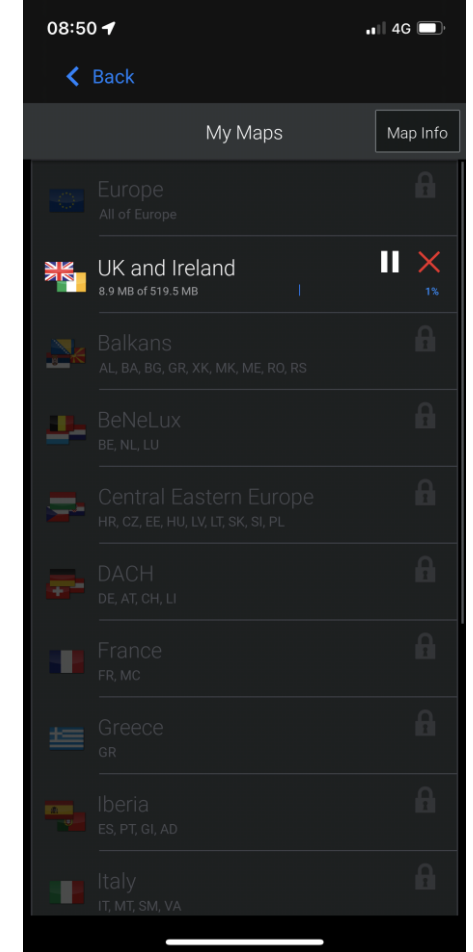
Select your name from the driver name list, complete your vehicle checks and leave the FORS ID blank, press the tick button to proceed to the next step



To proceed you will have to accept the End User Licence Agreement

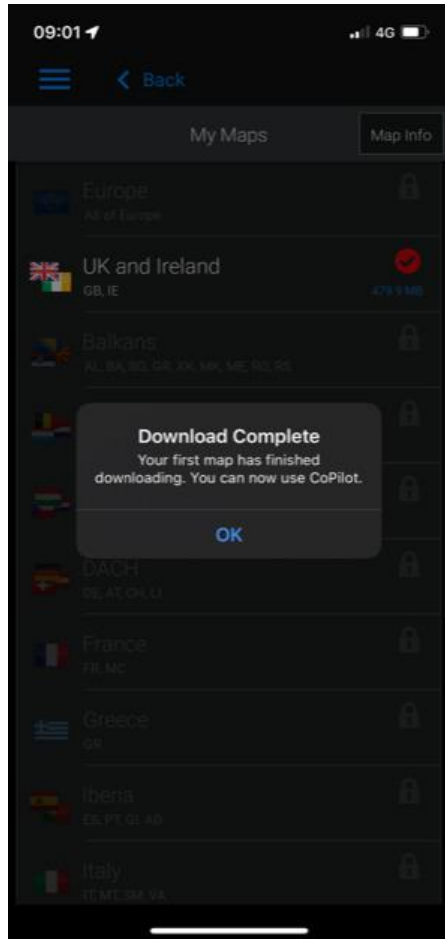


You are required to download the UK and Ireland maps only (for speed we advise to do this over WIFI)

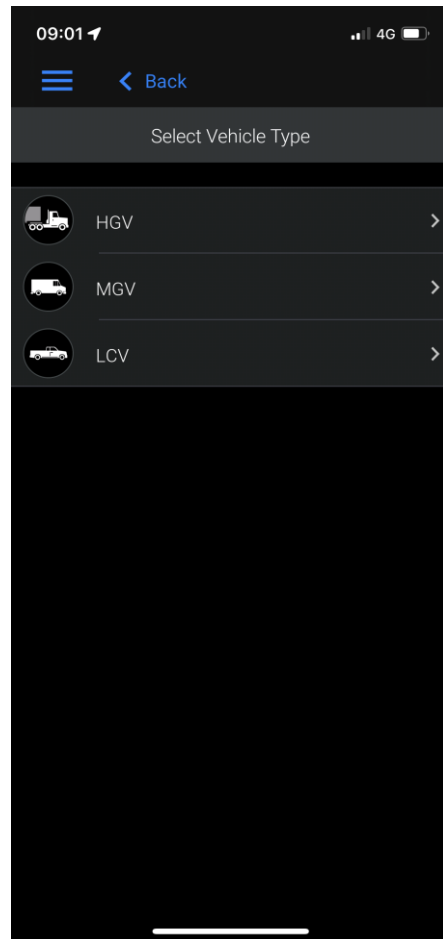


Let the maps download

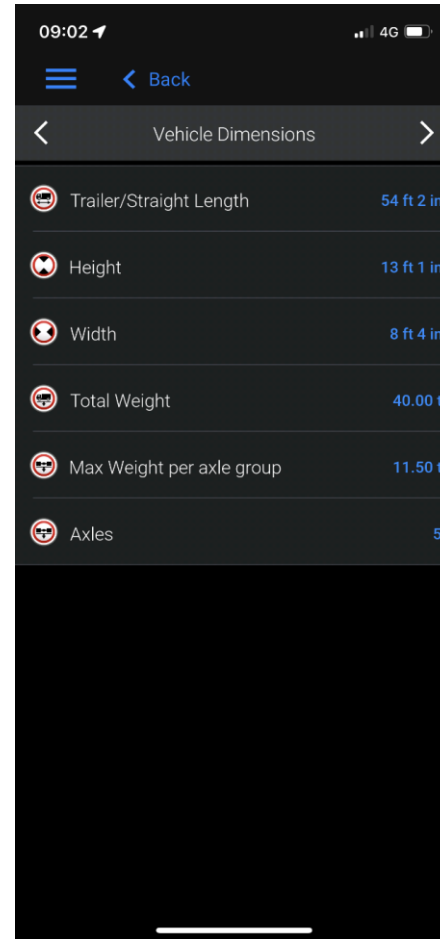
Setting up a profile on an iPhone



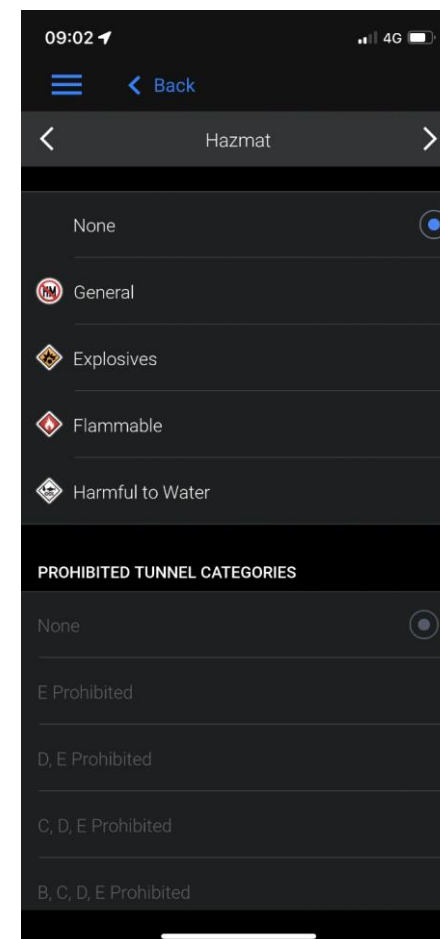
Once the maps have downloaded, press OK



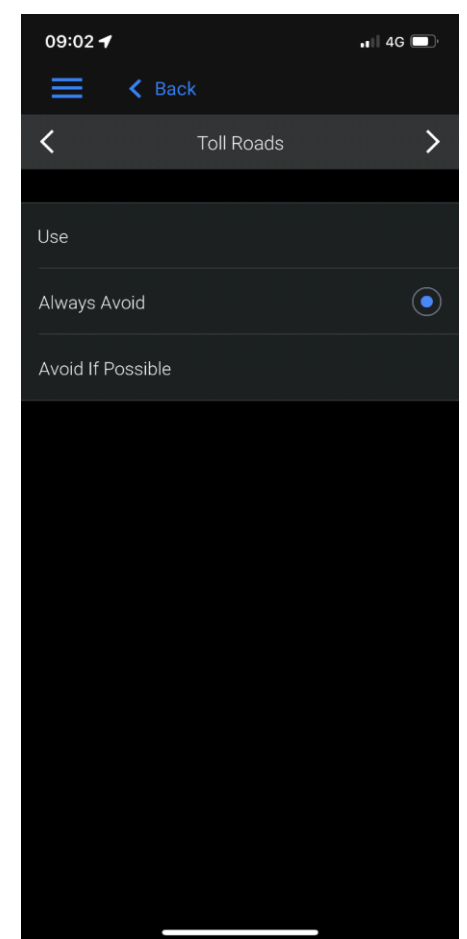
Always select HGV as the vehicle type



No changes have to be made on this page, press the > arrow

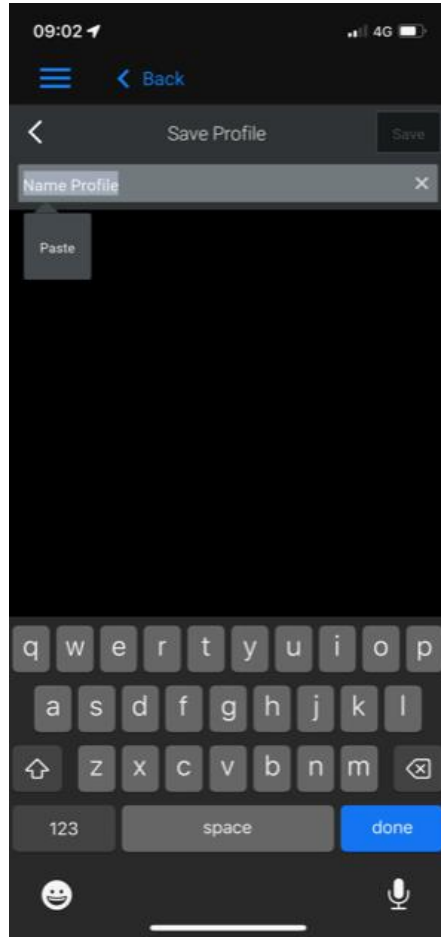


No changes have to be made on this page, press the > arrow

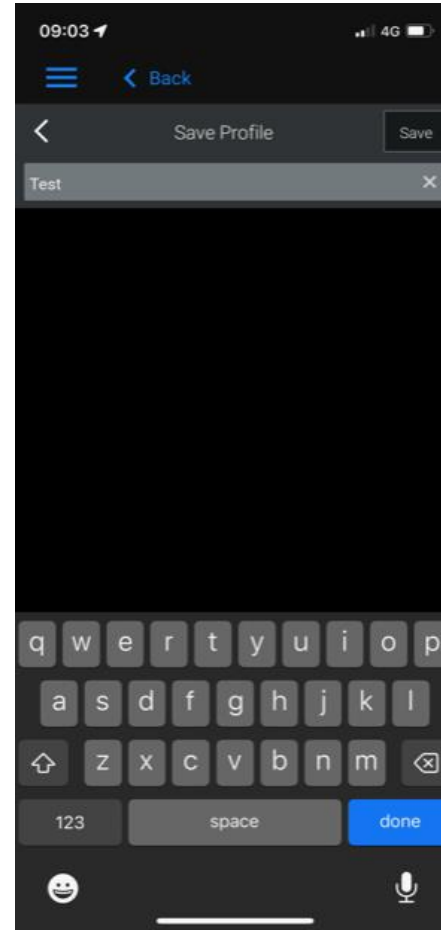


Select whether you would like to use Toll roads or not, then press the > arrow

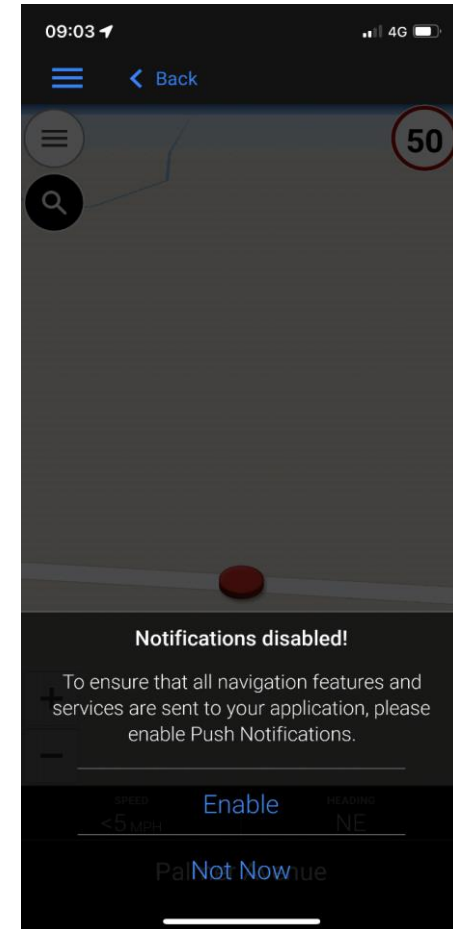
Setting up a profile on an iPhone



Create a profile name, you will have to type this in your notes section in the device you are using and paste it into here

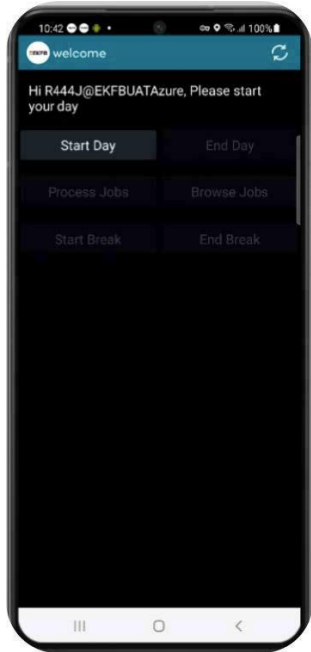


Press allow paste, text will no appear in the profile name

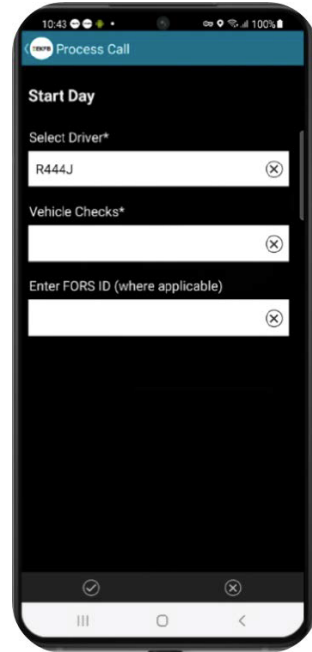


Enable features and press the back button, this will take you to your start day page

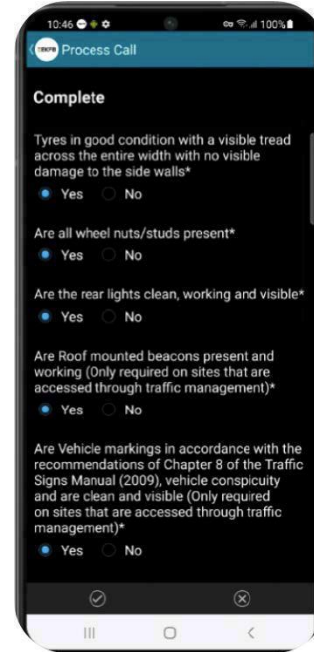
Start the day



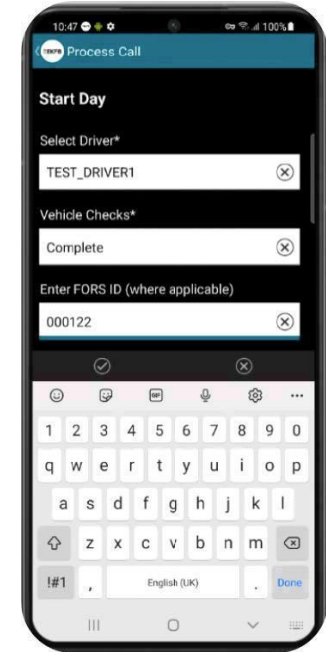
Step 1 – Click 'Start Day'



Step 2 – Select driver and then click tick

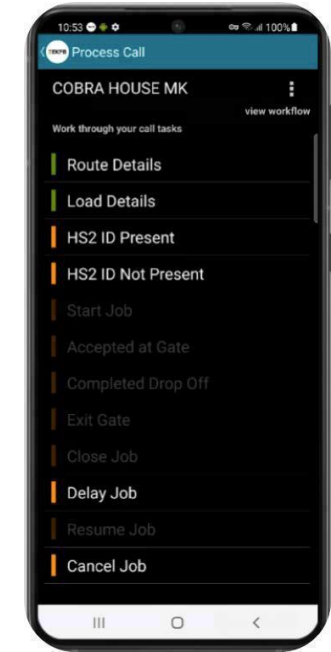
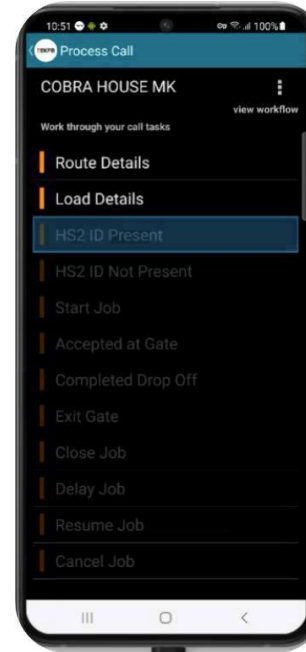
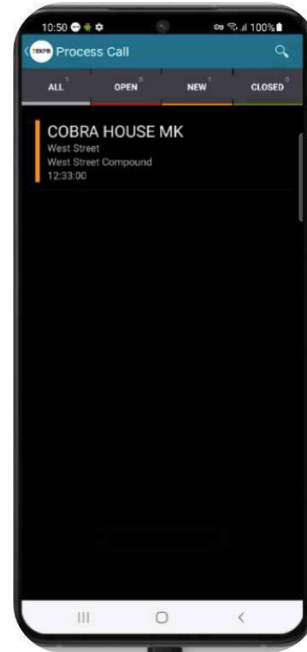
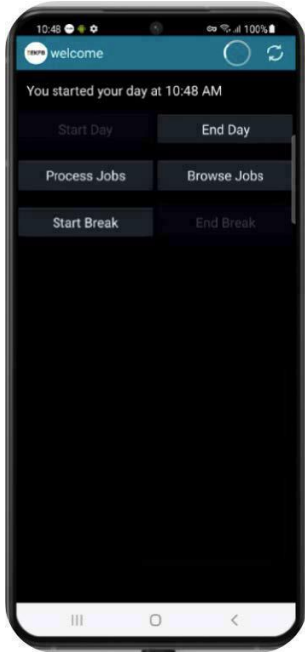


**Step 3 – Click vehicle check and complete
Click Tick**



**Step 4 – Leave FORS ID Blank,
Click tick**

Completing a job



Step 1 – Click Process Jobs

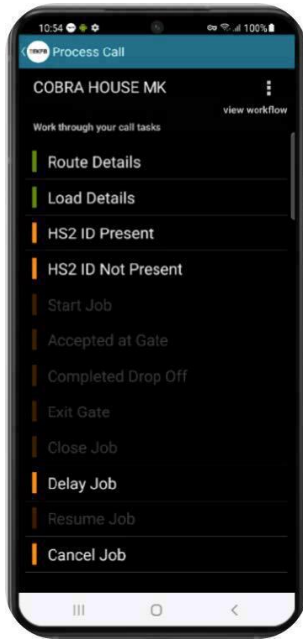
Step 2 – Select the first job

Step 3 – Click and check route details, then click tick

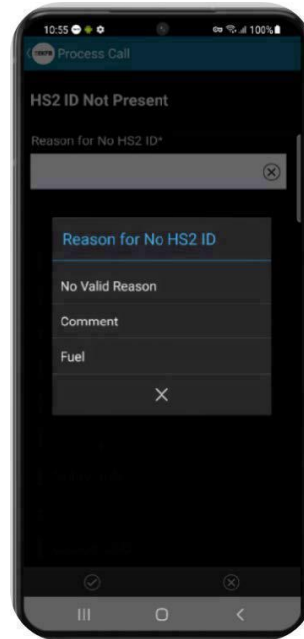
Step 4 – Click and check the load details, then click tick

Completing a job

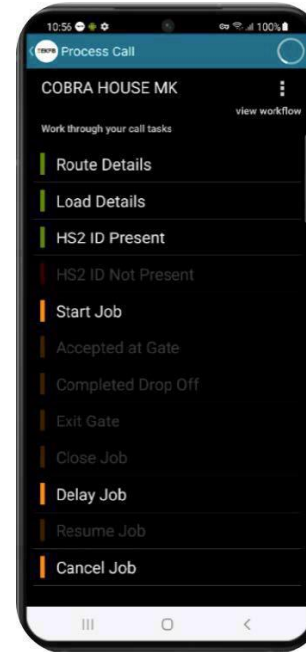
*one off occurrence to save a vehicle profile



Step 5a – Click HS2 ID Present, then click tick



Step 5b – If you click HS2 ID not present, select a reason



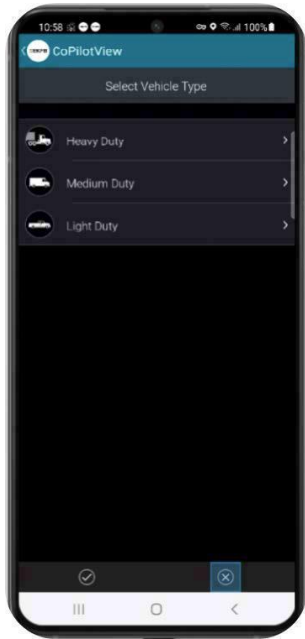
Step 6 – Click 'Start Job', Co-pilot map will then load



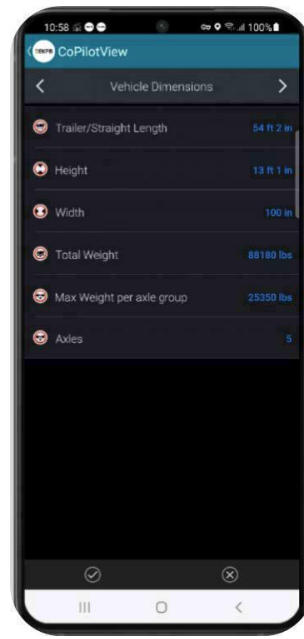
Step 7* - Click accept to download the map

Completing a job

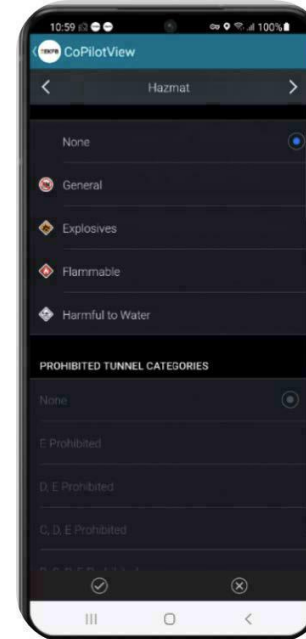
*one off occurrence to save a vehicle profile



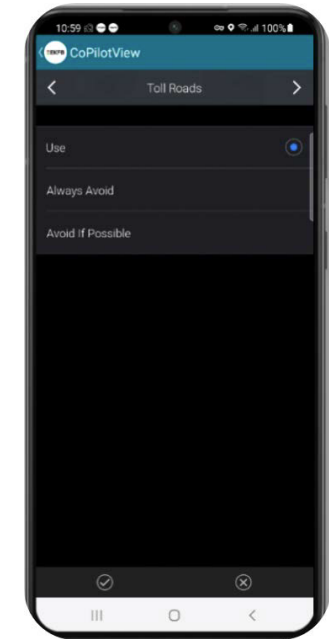
Step 8* - Select vehicle type and then click tick



Step 9* - Enter vehicle dimensions and then click tick



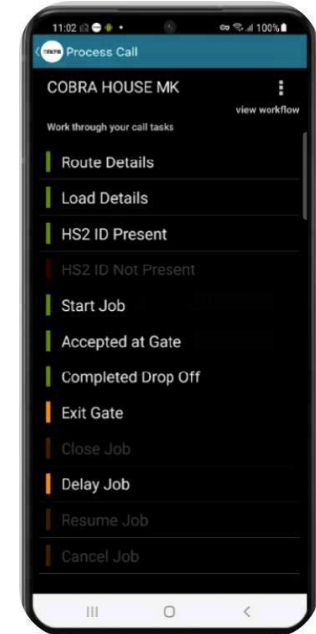
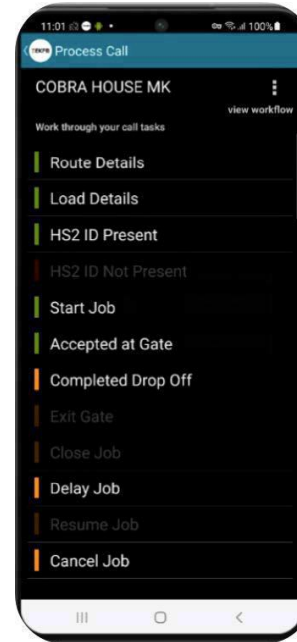
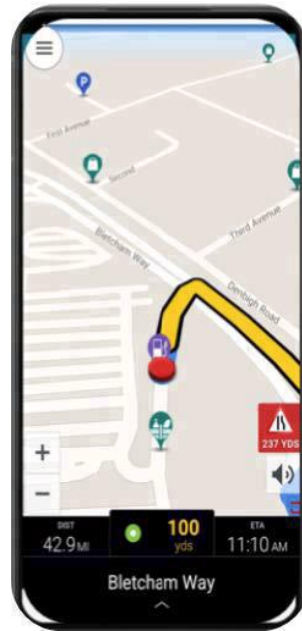
Step 10* - Confirm any Hazmat and then click tick



Step 11* - Confirm use toll roads, then click tick

Completing a job

*one off occurrence to save a vehicle profile



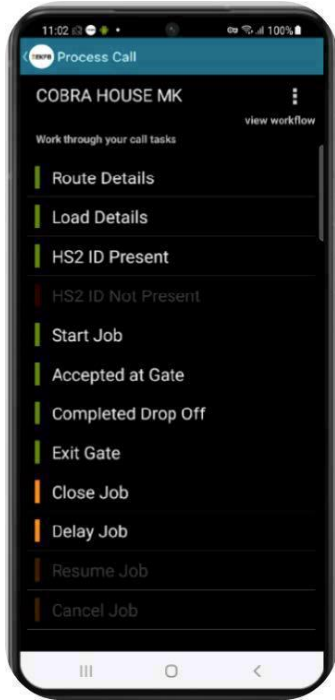
Step 12* - Enter profile name, then click tick

Step 13 – Follow the Co-pilot navigation to GATE

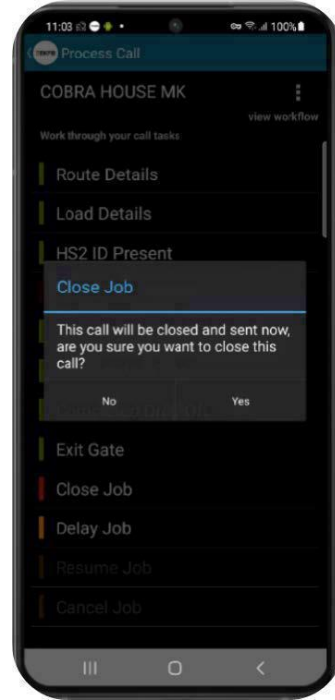
Step 14 – Click 'Accepted at Gate', then follow Navigation to work location

Step 15 – Click 'Completed Drop Off', then follow navigation back to GATE

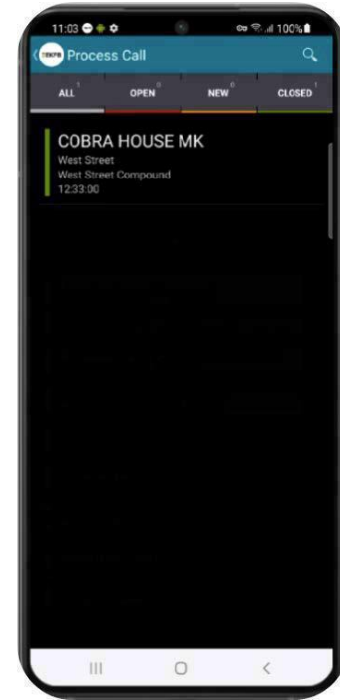
Completing a job



Step 16 – Click 'Exit Gate', follow navigation back to depot

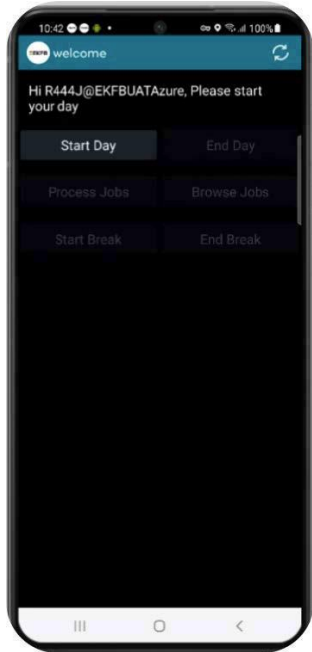


Step 17 – When arrived at depot, click 'Close Job' and then click yes

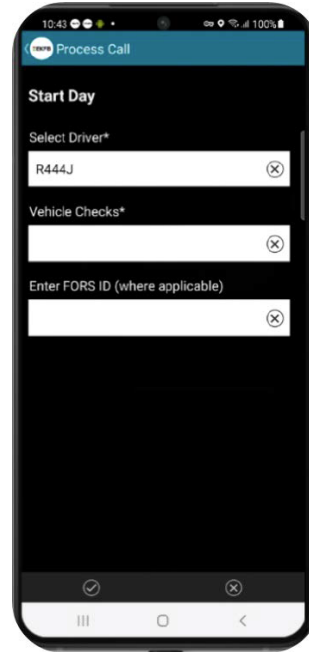


Step 18 – Job is successfully complete with green tag

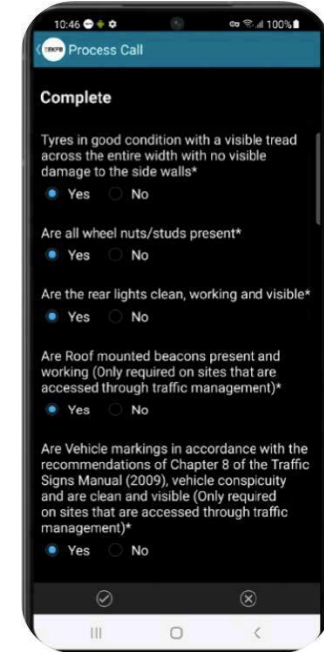
End a day



Step 1 – Click 'Process Call'

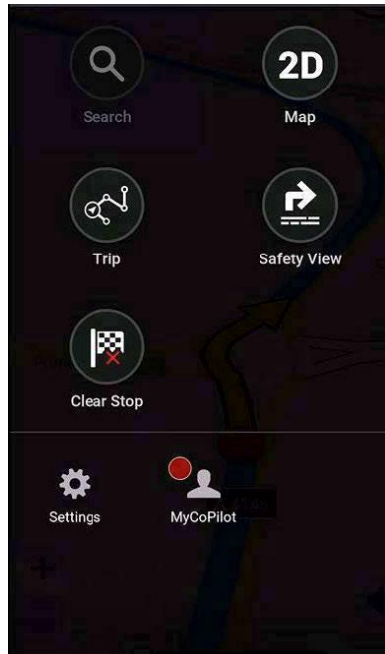


Step 2 – Click 'End Day'

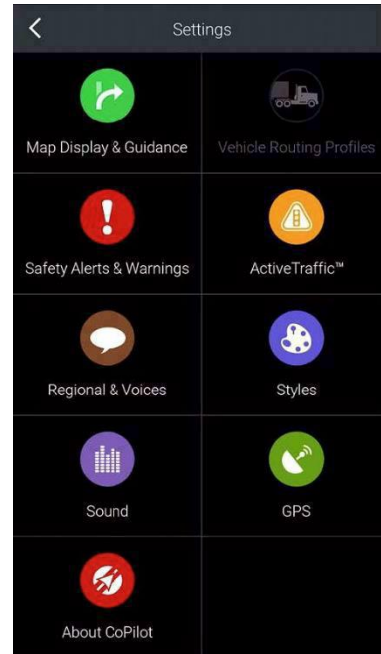


Step 3 – Click EKFB, then click Logout to exit the App. Ensure this is Done at the end of **EVERY** day.

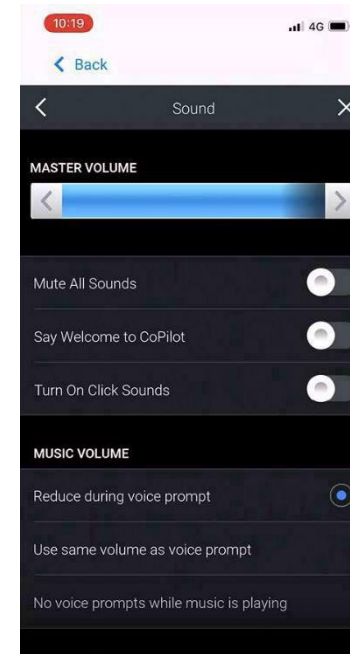
Co-pilot navigation features



Trip view setting



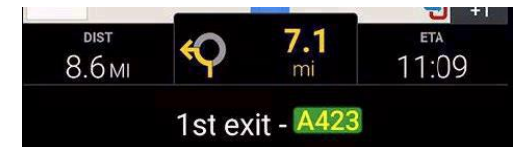
Co-pilot settings



Sound settings



Speed Limit Alert



Distance and ETA

Driver's Application Troubleshooting

Jobs not showing – Numerous reasons can prevent jobs from showing. Contact your office

Configuration Code – Please refer to page 4 of this document or contact your office

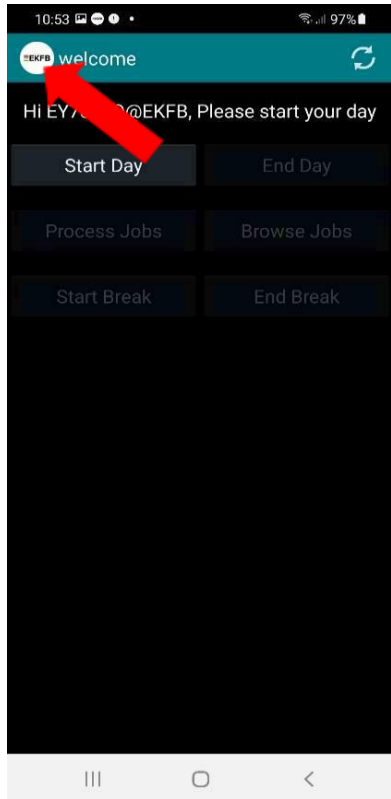
Login details – Please refer to page 4/5 of this document or contact your office

Booking details – Contact your office or Tier 1 Supplier

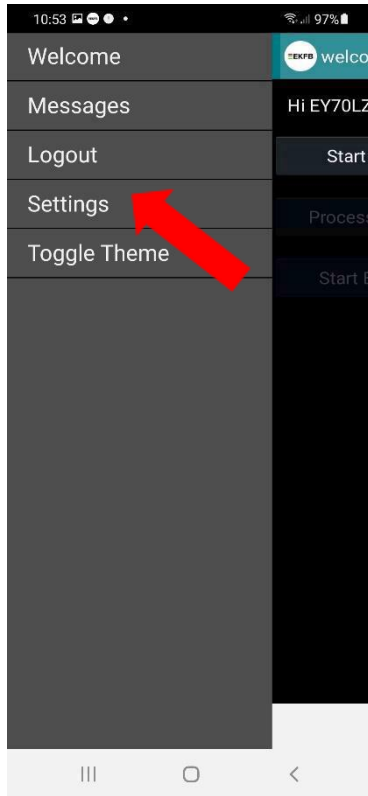
How to complete a job – Please read this guide or contact your office for further training

Data reset – Contact your office or Tier 1 Supplier

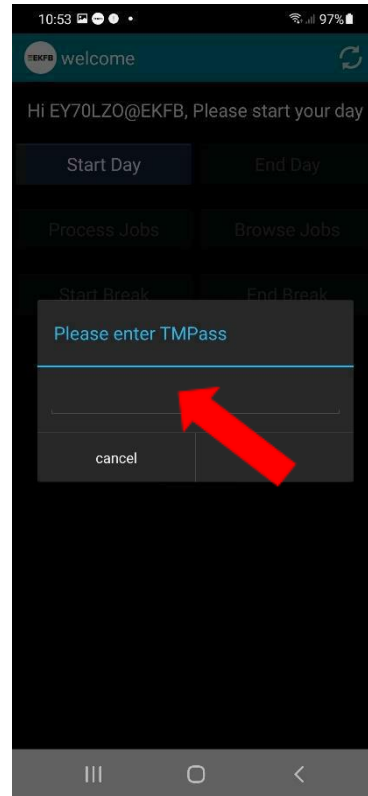
Resetting data in Android



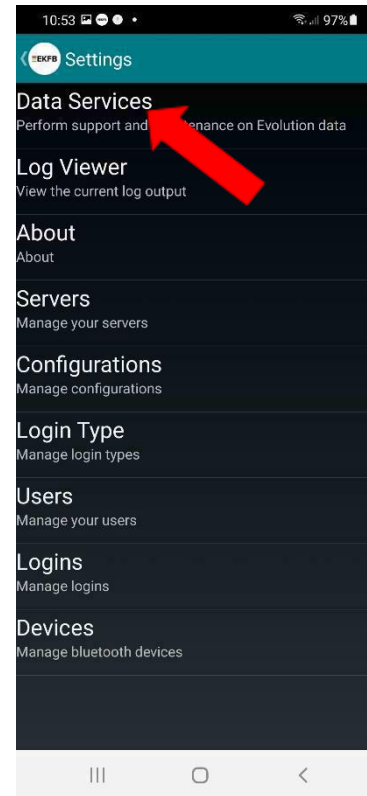
Log into the app, in the top left-hand corner click on the EKFB symbol



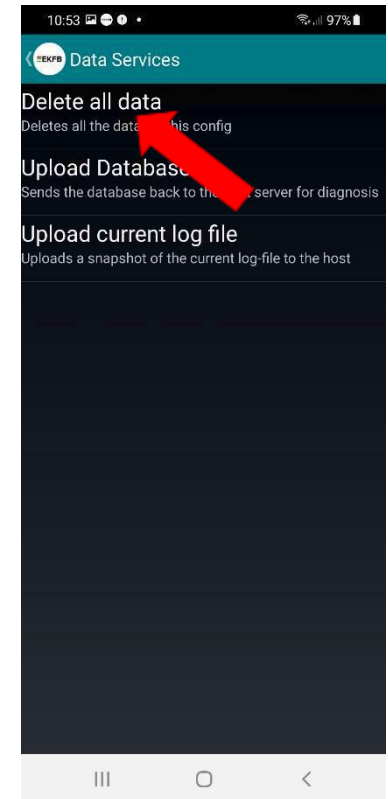
Click on settings



Enter TM Pass (this can be found in VMBS, this changes every 30 minutes)



Click on Data services

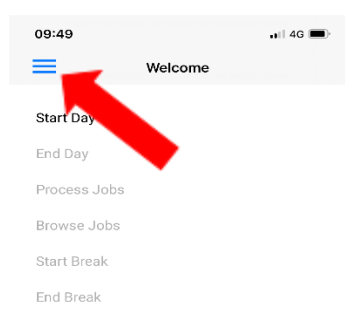


Click Delete all Data

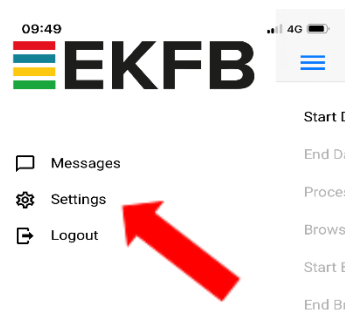
Press the back button till you are at the main Welcome page and press the refresh button on the right-hand side. This should clear the backlog and show the driver's job



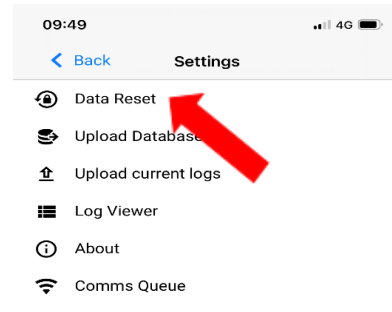
Resetting data in iOS



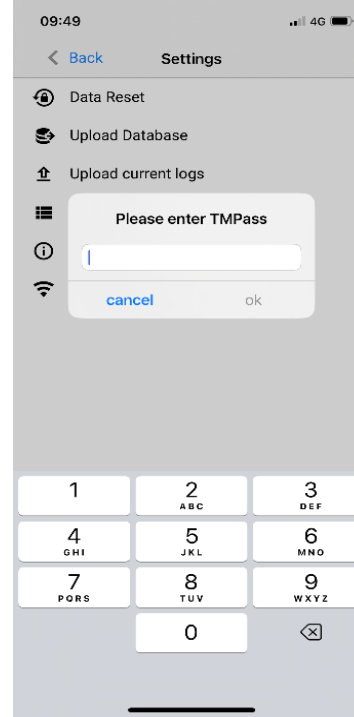
Click the menu icon in the top left corner (Three Bars)



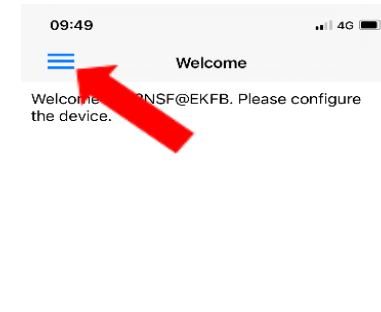
Select setting



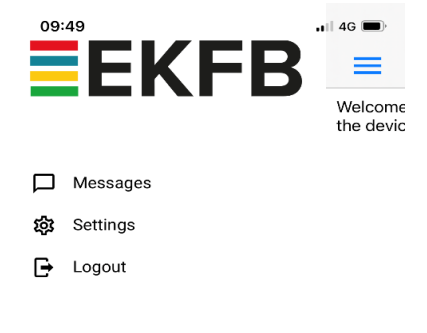
Select data reset



Enter TM Pass (this can be found in VMBS, this changes every 30 minutes)



Click the menu icon in the top left corner (Three Bars)



Last Update:
20/10/2022 09:49

Click the reconfigure device icon on the bottom left of the screen

As the first point of contact please contact the Tier 1 Supplier

For Technical Support contact EKFB OSCR Team - OSCR@EKFB.com / 01908 014920